



INTERNAL RULES AND REGULATIONS BEACH HOUSE HOSTEL

- Hostel Beach House, will provide the guest with the service of renting a room or bed and complements as appropriate upon payment of the fees and prices in effect at the time the service is rendered.
- The guest declares to be aware of the rates, fees and prices of the Hostel at the time of the conclusion of the contract.
- Check-In time will be from 2:00 p.m. onwards and Check-Out time will be at 12:00 p.m. the following day, times to which the guest is subject. In case of non-compliance with the Check-Out time, an additional night will be charged.
- At Beach House, we understand that our customers are looking for vacation and rest, that is why from 22:00 hours onwards, the acoustic volume must be moderated inside the facilities (hallways/stairs) and beach in front of the Hostel. The use of loudspeakers and/or devices with loudspeakers inside the rooms, including the shared dormitory, is strictly forbidden. Any disturbing performance must be avoided, for the rest of the guests of the Hostel.
- Air conditioning will be enabled from 7:00 pm until 8:00 am the following day.
- No children or pets are allowed in shared accommodations (dorm 15 persons/shared room 4).
- Hostel Beach House is not responsible for services contracted with third parties (food, tours, transportation, parking, etc.).
- The maximum occupancy per room is four (4) persons, except for the shared dormitory, which has a maximum occupancy of fifteen (15) persons. They may not accommodate in their rooms persons different from those registered and in any case, it is mandatory to give prior notice to the administration of any variation in the number or identification of the persons originally registered. Any additional person that the guest wishes to enter their room must be registered and the additional value per night must be paid in advance, as applicable.
- Unregistered visitors of the guest will not be allowed to stay overnight. Nor can people other than those who have contracted the services come to enjoy them, since we do not provide an overnight stay service.
- The guest and their companions shall maintain an appropriate conduct. The Hostel Will refrain from providing its services when the behavior of the guest or their companions is not appropriate. We reserve the right of admission.
- The guest agrees to use the furniture and equipment provided by the Hostel for their benefit, in an appropriate manner. Keeping them in the state in which they are. Therefore, he/she/they will be responsible for any damage or loss of the elements and goods. Similarly, the guest is obliged to perform the Check Out process before making their final departure



from the Hostel, in case of not doing so, the guest authorizes Hostel Beach House to deduct in cash the value of the damage or loss of goods, or additional consumption and charges that are not paid during their stay.

- The consumption of psychoactive substances and/or narcotics is prohibited in the rooms or facilities of the Hostel.
- In order to mitigate the spread of the virus and for greater security, room cleaning will be done only upon request of the guest directly at the front desk.
- In case of violation of one or more of the above conditions and/or prohibitions, the Hostel has the right to immediately terminate the accommodation contract. The client is also obliged to pay for all the days of accommodation specified in the reservation.

RECOMMENDATIONS:

- Remember that since this is a town that does not have an aqueduct and a good electrical infrastructure, resources such as water and electricity are limited and intermittent. We recommend the responsible use of these resources.
- At the time of arrival, check the inventory of the room, since it will be checked at Check-Out and in case of missing items or damages, they must be covered by the guest.
- We recommend you not to lose the key of the rooms and/or lockers, since the loss of these will have a value of COP 30.000. Payments of this type are made immediately and in cash (in the case of groups, the organizer and/or representative is responsible for the payment, so it will be he who must advance the amount).
- In Rincon del Mar, we do not have ATMs, for this reason we recommend you to bring cash because most of the activities, transportation, accommodations and restaurants are paid in cash.

IMPORTANT:

It is understood that at the moment of making the reservation, the client and/or guest knows and accepts in its totality the present internal rules of Hostel Beach House, being in agreement with all the above mentioned points.